

Locker Pickup

Driver Locker Pickup P&P

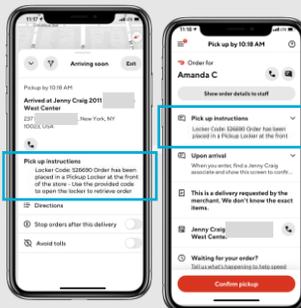


The package for delivery may be placed in a locker near the front of the store for the driver to pickup and go. Go to the Driver App for instructions and locker code.

Accessing Locker Instructions – OneRail Driver App

Using the OneRail Driver App:

1. Sign in to the Driver App.
2. Go to the pickup details screen.
3. Scroll down to *Pick up instructions*
Pickup instructions include if package is in a Locker and locker code



Pick up instructions

Locker Code: 526690 Order has been placed in a Pickup Locker at the front of the store - Use the provided code to open the locker to retrieve order

Accessing Locker Instructions – 3rd Party Driver App

Using 3rd Party Driver App:

1. Sign in to the Driver App.
2. Go to the pickup details.
3. Scroll to *Pickup Instructions* or *Notes* – this may be different depending on the driver app.
Pickup instructions include if package is in a Locker and locker code



Opening Locker and Retrieving Delivery

4. Enter the 6-digit numeric code found in Instructions into the Lockers keypad.
NOTE: The locker station may have a barcode scanner. Use the pin pad to enter code provided.
5. Retrieve package from designated locker.



FAQs

Where can I find the Pickup Locker at the store?

Pickup Lockers will be located near the front of the store.

What if my Locker Code doesn't work? What if the locker is empty, or missing order items?

The locker should already contain all the items for the customer's delivery. If any issues, go to the Pickup Desk for assistance.