



OmniPoint Platform Reporting

3 modules ⌚ 30 m

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Course overview

The following course will explain the what, why and how of the reports provided in the OneRail platform.

The reports provided in the OneRail platform provide a structural and tactical view of deliveries, cost and organizational adoption. These reports can provide insights into successes and highlight needs.

The following will provide definitions of the reports in the OneRail platform, what they present and some examples of how to use them.

* This material illustrates the common reports available to every client. Custom reports and training are available. Contact your account manager for more information.

Course content

Filtering Reports

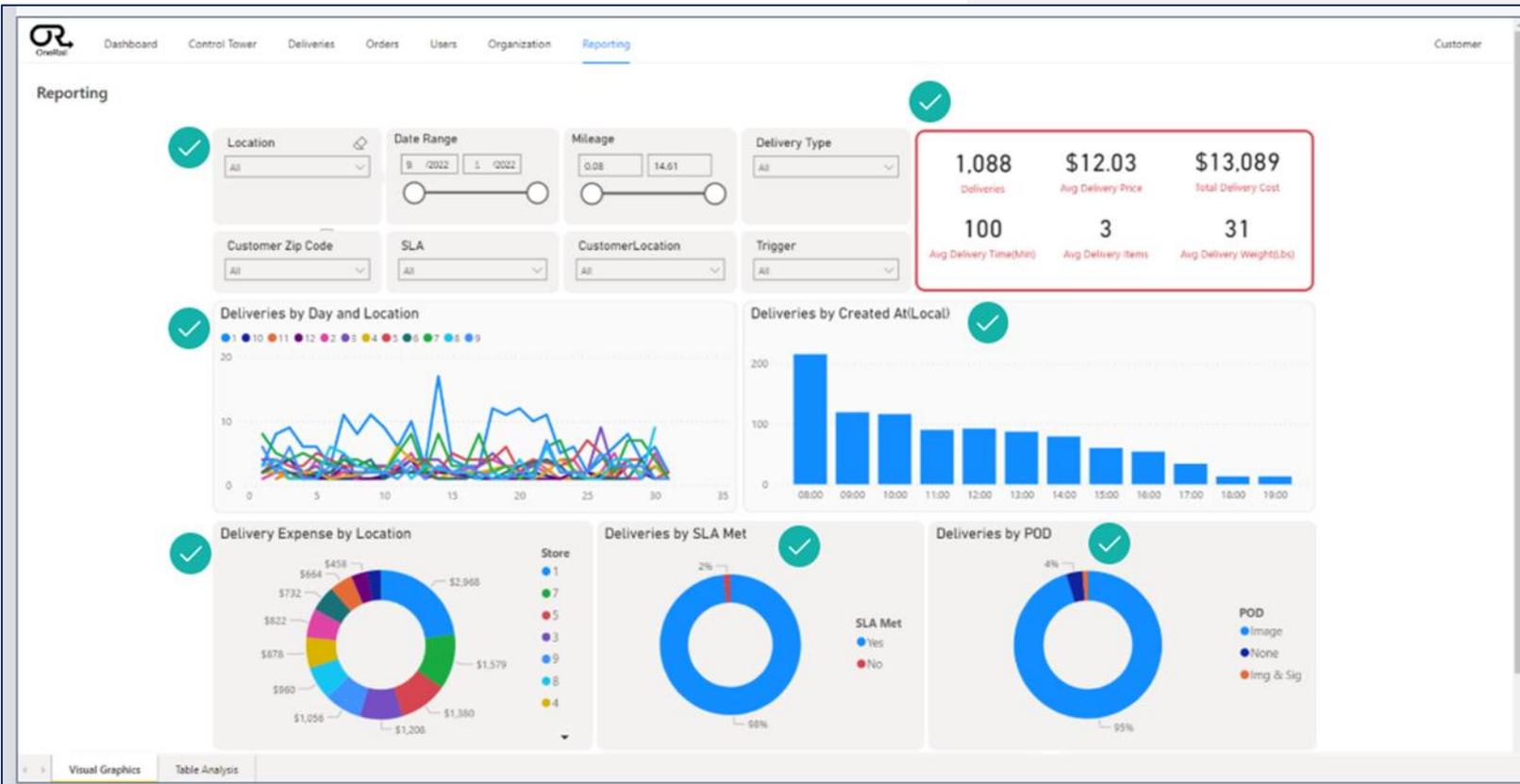
100%

Reports

100%

Table Analysis Page

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Filters

The Filter selections will filter every report on the reports page by one data type or a combination of filtered data types. This allows to better narrow down and analyze specifics.

Report Summary

Summary of the most sought-after data based on the total data for the filters selected.

Deliveries by Day and Location

Displays the number of deliveries in the selected date range for each location through each day of the month.

Deliveries by Created

Displays the number of deliveries in the selected date range created at different times of the day.

Delivery Expense by Location

Displays the cost of deliveries for each location during the selected date range.

Deliveries by SLA Met

Displays the number of deliveries in the selected date range that met the Service Level Agreement (SLA).

Deliveries by POD

Displays the percentage of each type of PODs (Proof of Delivery) gathered for the total number of deliveries during the selected date range.

Filtering Reports

The Filter selections on the top of the Reporting screen will filter every report on the reports page by one data type or a combination of filtered data types. This allows to better narrow down and analyze specifics.

Location <input type="text" value="All"/>	Date Range <input type="text" value="9/ /2022"/> <input type="text" value="1 / /2022"/> 	Mileage <input type="text" value="0.08"/> <input type="text" value="14.61"/> 	Delivery Type <input type="text" value="All"/>	<table border="1"> <tr> <td>1,088 <small>Deliveries</small></td> <td>\$12.03 <small>Avg Delivery Price</small></td> <td>\$13,089 <small>Total Delivery Cost</small></td> </tr> <tr> <td>100 <small>Avg Delivery Time(Min)</small></td> <td>3 <small>Avg Delivery Items</small></td> <td>31 <small>Avg Delivery Weight(Lbs)</small></td> </tr> </table>	1,088 <small>Deliveries</small>	\$12.03 <small>Avg Delivery Price</small>	\$13,089 <small>Total Delivery Cost</small>	100 <small>Avg Delivery Time(Min)</small>	3 <small>Avg Delivery Items</small>	31 <small>Avg Delivery Weight(Lbs)</small>
1,088 <small>Deliveries</small>	\$12.03 <small>Avg Delivery Price</small>	\$13,089 <small>Total Delivery Cost</small>								
100 <small>Avg Delivery Time(Min)</small>	3 <small>Avg Delivery Items</small>	31 <small>Avg Delivery Weight(Lbs)</small>								
Customer Zip Code <input type="text" value="All"/>	SLA <input type="text" value="All"/>	CustomerLocation <input type="text" value="All"/>	Trigger <input type="text" value="All"/>							

Location
Filter down to one location/store or to multiple locations.

Date Range
Filter by designated date range.

Mileage
Filter by distance of delivery.

Delivery Type
Filter by follower or leader delivery type or all delivery types.

Customer Zip Code
Filter to one or multiple delivery zip code areas.

SLA
Filter by one or multiple Service Level Agreements (SLA) if multiple SLAs with the contract. For example-Same Day, Next Day, 90-minute, 60-minute.

Customer Location
Filter by specific customer. This is normally a customer or business name.

Trigger
Filter by how the delivery was entered (API or Manually).

Eraser Icon
In the top right corner of some squares, selecting the eraser icon clears the selections for the one filter box.

Report Summary

Location <input type="text" value="All"/>	Date Range <input type="text" value="9/ /2022"/> <input type="text" value="1 / /2022"/> 	Mileage <input type="text" value="0.08"/> <input type="text" value="14.61"/> 	Delivery Type <input type="text" value="All"/>	1,088 <small>Deliveries</small>	\$12.03 <small>Avg Delivery Price</small>	\$13,089 <small>Total Delivery Cost</small>
Customer Zip Code <input type="text" value="All"/>	SLA <input type="text" value="All"/>	CustomerLocation <input type="text" value="All"/>	Trigger <input type="text" value="All"/>	100 <small>Avg Delivery Time(Min)</small>	3 <small>Avg Delivery Items</small>	31 <small>Avg Delivery Weight(Lbs)</small>

The Summary is based on the total data for the filters selected. Changing the filters will change the summary based on

1,093 <small>Deliveries</small>	\$12.21 <small>Avg Delivery Price</small>	\$13,351 <small>Total Delivery Cost</small>
97 <small>Avg Delivery Time(Min)</small>	3 <small>Avg Delivery Items</small>	32 <small>Avg Delivery Weight(Lbs)</small>

Deliveries – total # of deliveries.

Avg Delivery Price – average cost of each delivery.

Total Delivery Cost – total cost of deliveries.

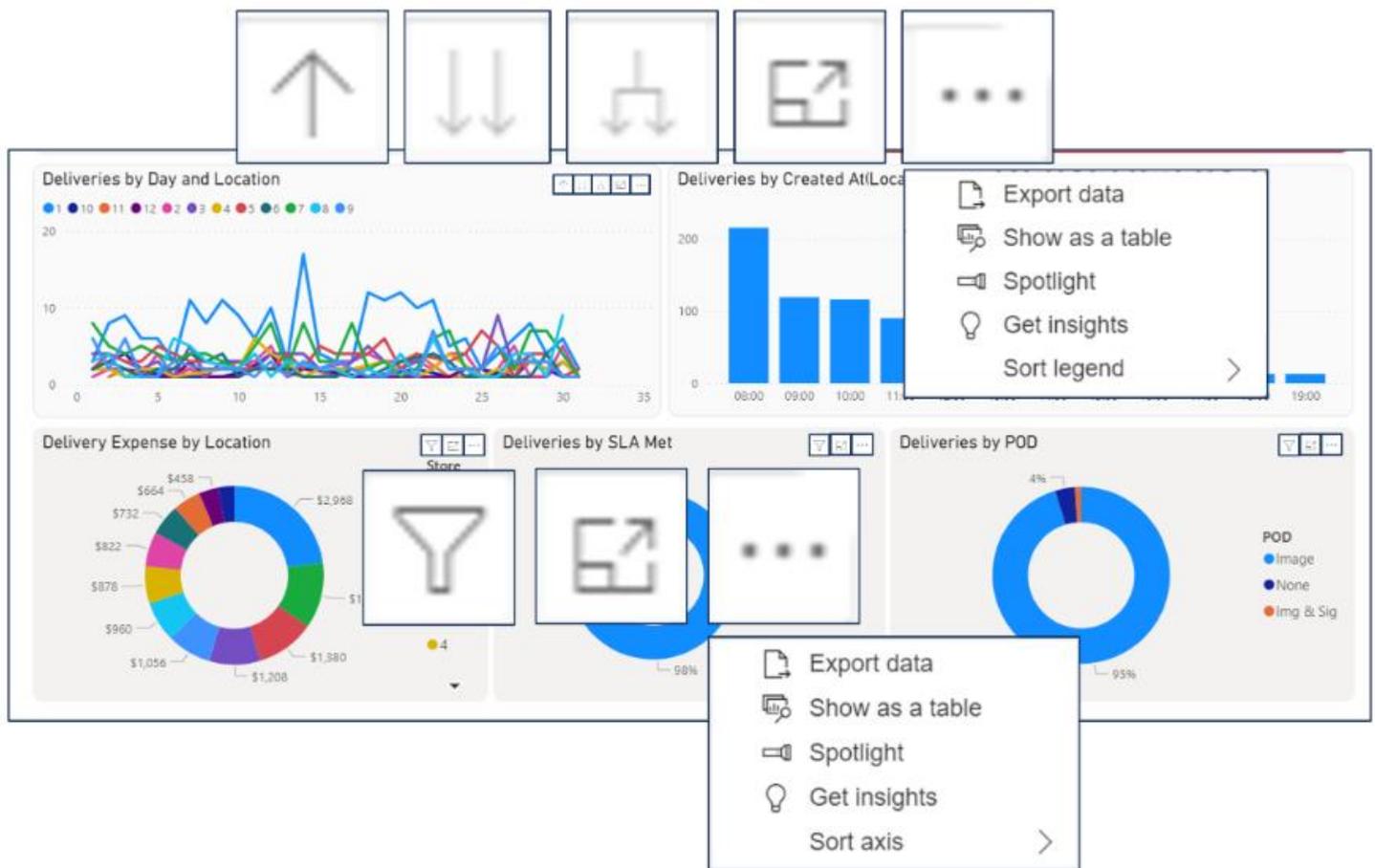
Avg Delivery Time (Min) – average delivery time each delivery takes in minutes.

Avg Delivery Items – average number of items or products in each delivery.

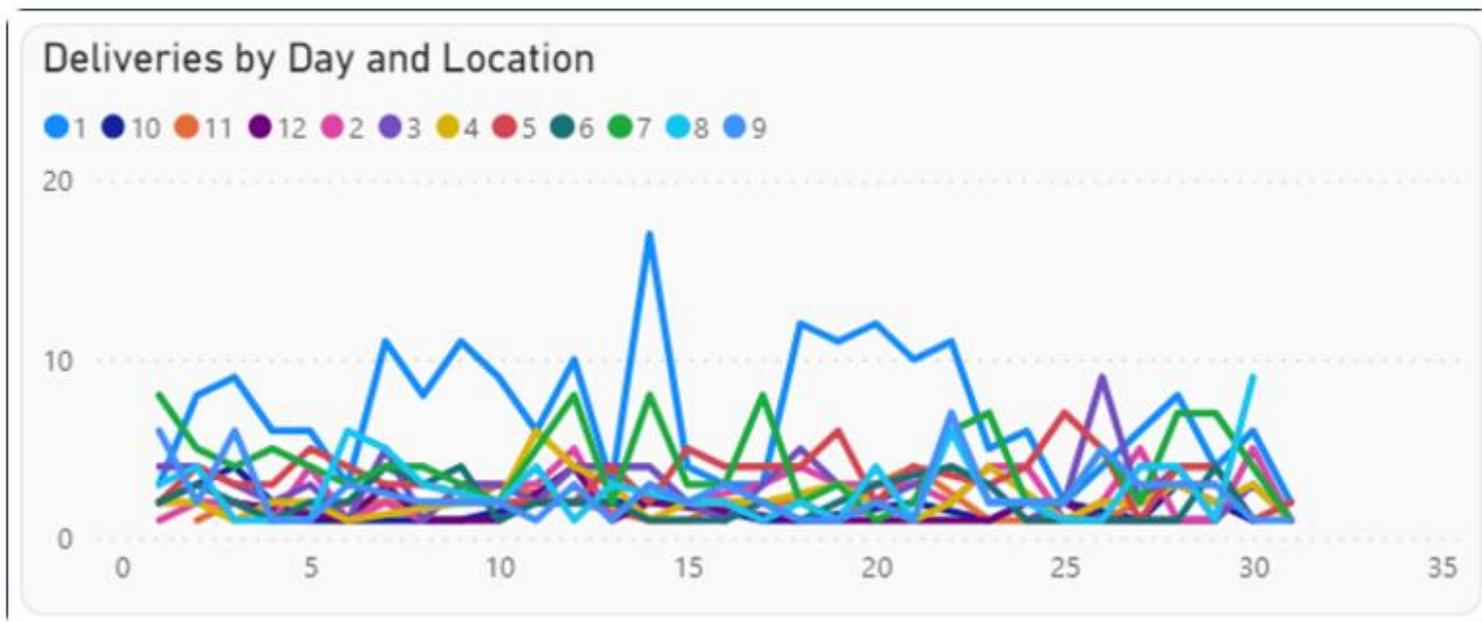
Avg Delivery Weight (lbs) – average weight of each delivery in pounds.

Sorting Individual Reports

By hovering over the individual reports, additional sorting and focusing functions appear in the upper right corner of each report.



Deliveries by Day and Location Report



What is it?

- The number of deliveries in the selected date range for each location through each day of the month.
- Day of the month is horizontal. Number of deliveries is vertical on graph.
- Each line represents an individual location. Select the color/location indicator in the legend to focus on that location in the graph.

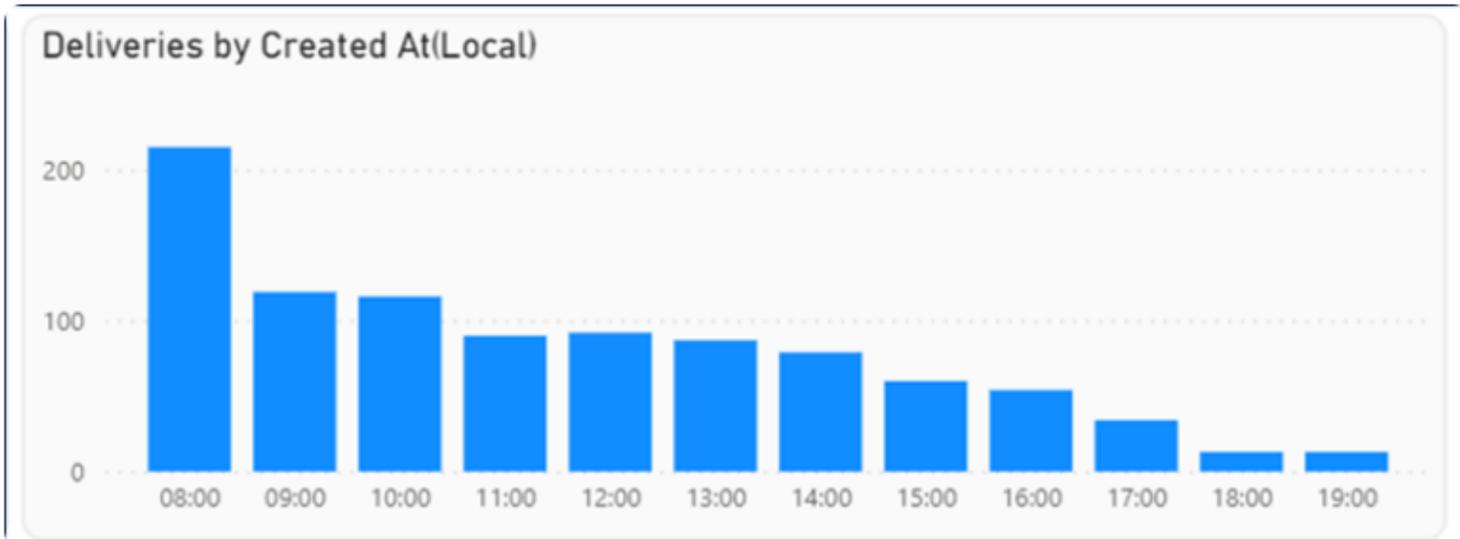
Uses:

- Identify highest volume of deliveries in a month.
- Identify the locations with the most deliveries and when their volume is highest.

Potential questions based on Deliveries by Day and Location Report:

- Why does location 10 have the most deliveries through the month?
- What happened on the 14th to create a spike in deliveries for location 10?
- What lessons can be learned from location 10 that can be used for lower use location 4?

Deliveries by Created Report



What is it?

- The number of deliveries in the selected date range created at different times of the day.
- Time of the day is horizontal. Number of deliveries is vertical on graph.
- The graph represents the combined data from all selected locations.

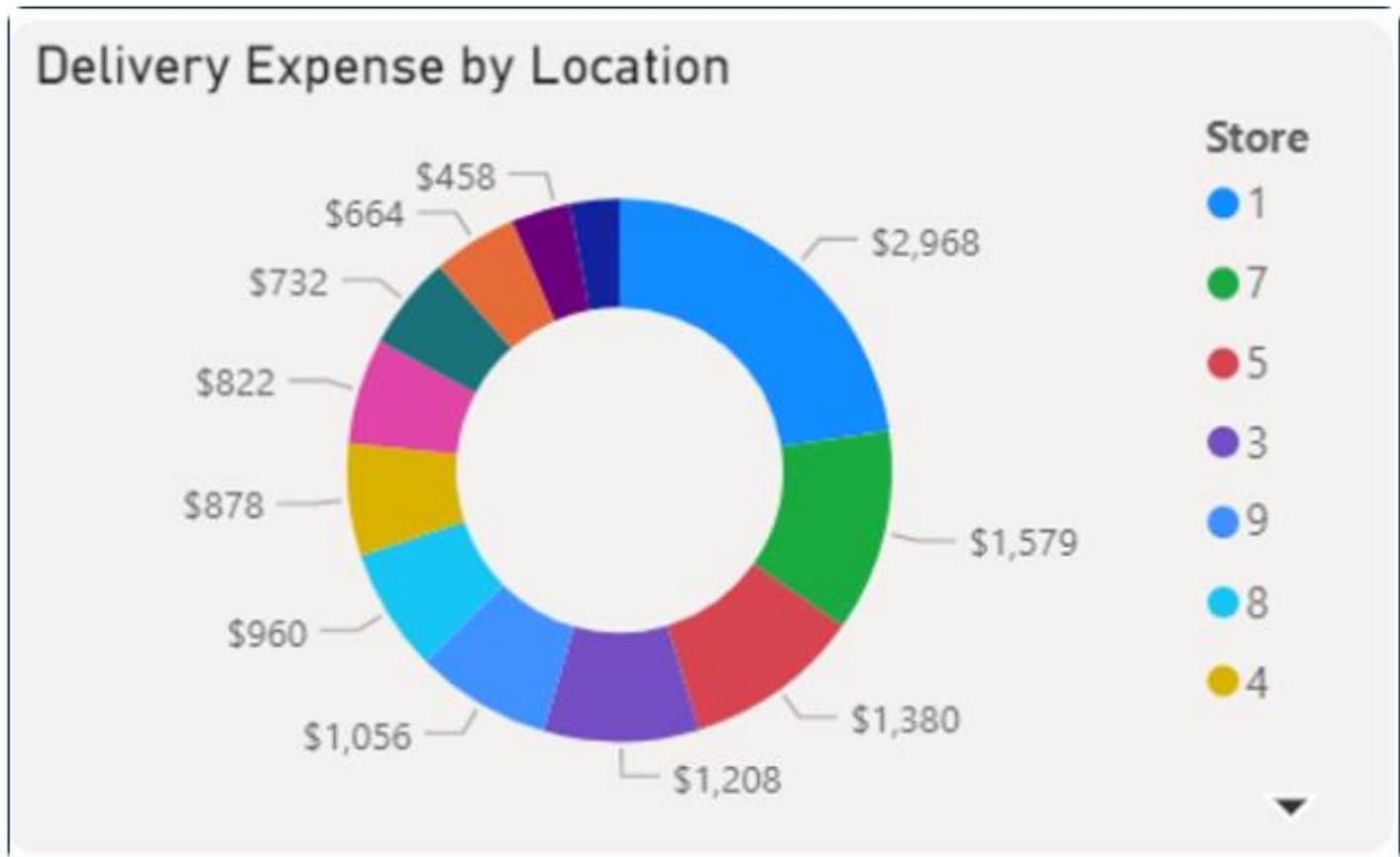
Uses:

- Identify the busiest delivery times deliveries are created and dispatched.

Potential questions based on Deliveries by Created Report:

- Are additional team members needed first thing in the morning?
- Are deliveries being created the day before for next morning dispatch?

Delivery Expense by Location Report



What is it?

- The cost of deliveries for each location during the selected date range.
- The legend represents the Location/Store number with the chart representing cost color coded for the location.
- Select the color/location indicator in the legend to focus on that location in the graph.

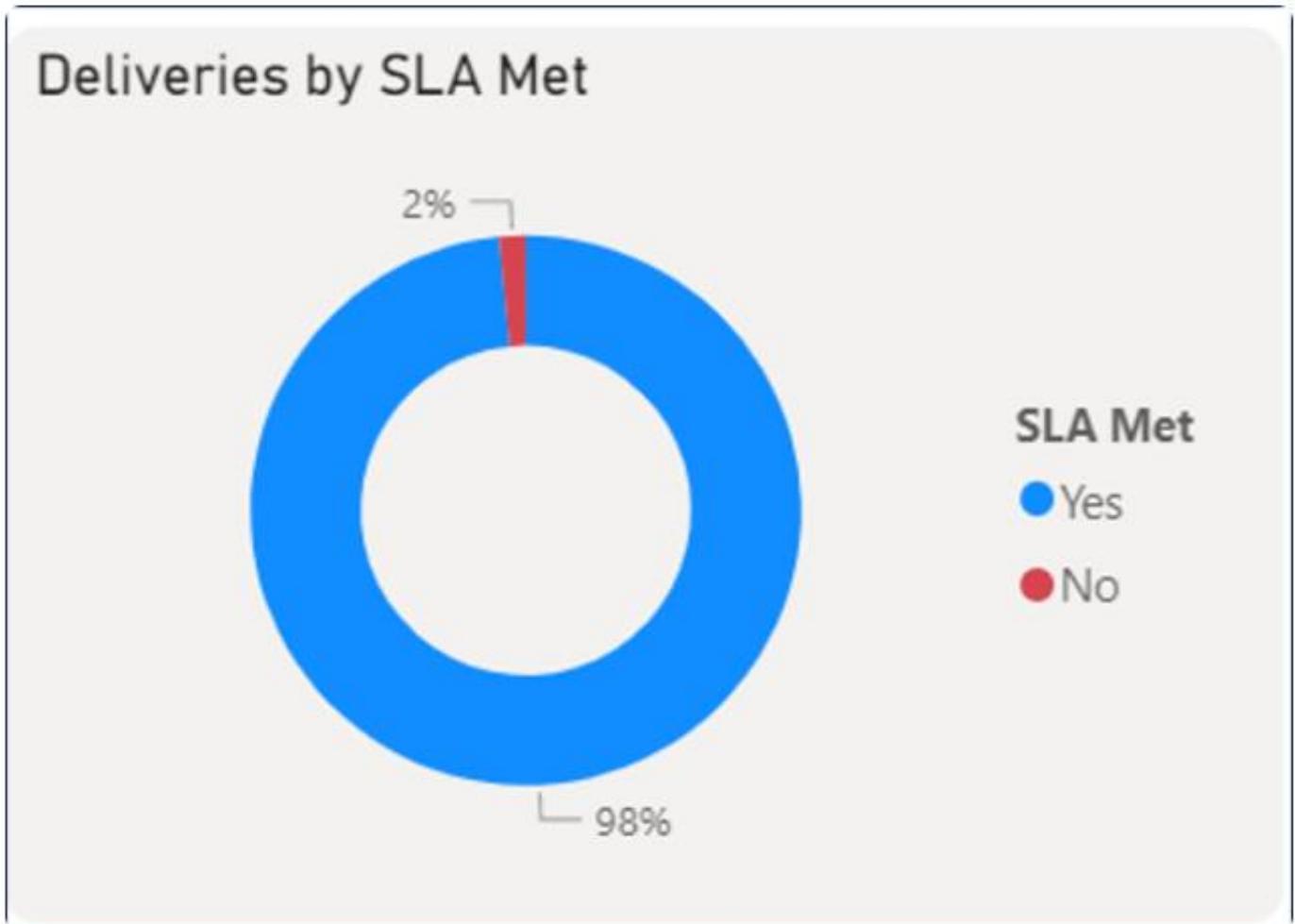
Uses:

- Identify the cost of deliveries for each store.
- Identify if the deliveries in a store are due to larger sized deliveries or longer distance deliveries by comparing the cost to the Deliveries by Day and Location report or total deliveries by store. For example, if one store/location has a high delivery cost but does not complete the largest number of delivery orders, it is likely they have larger sized deliveries or longer distance of deliveries which cost more.

Potential questions based on Deliveries Expense by Location Report:

- Are Store 1's delivery cost due to distance of deliveries or volume of deliveries?
- Are the delivery costs charged to the customers aligned with delivery costs charged to the store and company?

Deliveries by SLA Met Report



What is it?

- The number of deliveries in the selected date range that met the Service Level Agreement (SLA). The contracted SLA is normally based on meeting total delivery time perimeters (for example—same day, next day, 90-minute, 60-minute delivery times).

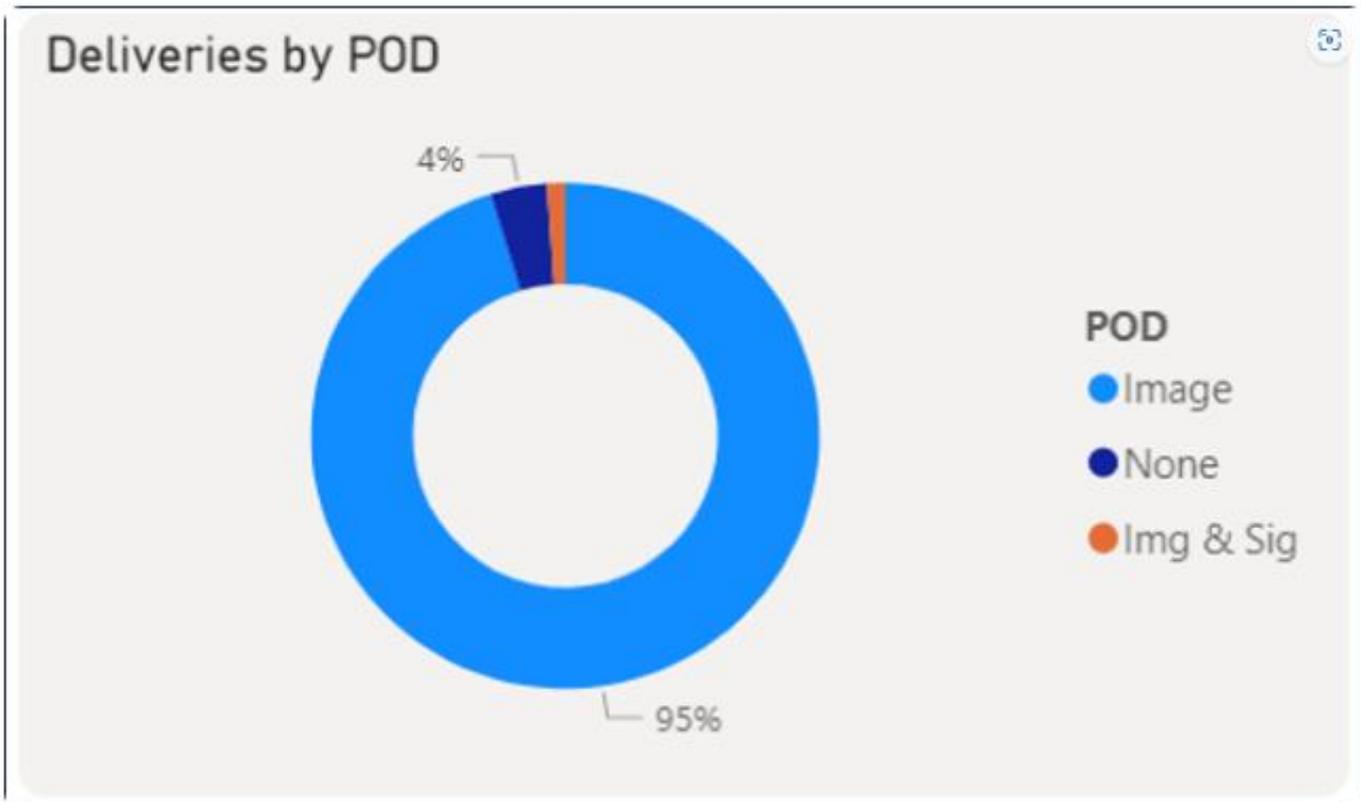
Uses:

- Identify gaps in delivery times.
- Identify customer service needs if SLA is not being met.

Potential questions based on Deliveries by SLA Report:

- What locations are not meeting delivery times?
- Why are those locations not meeting delivery times? Are there delays in packing, pickup, delivery drivers?

Deliveries by POD Report



What is it?

- The percentage of each type of PODs (Proof of Delivery) gathered for the total number of deliveries during the selected date range. Drivers may take picture (Image), collect signatures and pictures (Img & Sig) or collect none (None).
- The legend represents the type of POD collected with its corresponding color represented on the chart.
- The graph represents the combined data from all selected locations.

Uses:

- Identify most common types of POD collected.

Potential questions based on Deliveries by POD Report:

- Why is there no proof of delivery with a delivery?
- What prevents them from getting a proof of delivery?
- Should additional types of proof being required?
- Are there specific drivers that are not collecting the required POD?

Table Analysis Page

The screenshot shows the OneRail Reporting interface. At the top, there are navigation tabs: Dashboard, Control Tower, Deliveries, Orders, Users, Organization, and Reporting (selected). A 'Customer' dropdown is in the top right. Below the navigation is a 'Reporting' section with several filter controls: Date Range (12/1/2022 to 12/1/2022), Mileage (0.05 to 14.01), Customer (All), Location (All), Order ID (Search), SLA (All), Trigger (All), Zip Code (All), Status (All), Show Deleted? (No), and Delivery Type (All). A summary box on the right displays '1,093 Deliveries' and '98% SLA Met%'. Below the filters is a table with columns: Order ID, Loc#, Location, Service Level, Customer Name, Zip Code, Created, Dispatched, Picked Up, and TZ. The table contains 20 rows of order data.

Order ID	Loc#	Location	Service Level	Customer Name	Zip Code	Created	Dispatched	Picked Up	TZ
48322	5		Same Day		48322	10/12/2022 8:50:30 PM	10/13/2022 8:42:09 AM	10/13/2022 8:50:29 AM	EST
48076	1		Same Day		48076	10/16/2022 11:44:32 PM	10/17/2022 8:30:00 AM	10/17/2022 8:58:43 AM	EST
48076	1		Same Day		48076	10/1/2022 6:59:30 PM	10/2/2022 12:15:50 PM	10/2/2022 12:31:07 PM	EST
48076	1		Same Day		48076	12/18/2022 3:50:08 PM	12/19/2022 10:35:02 AM	12/19/2022 11:11:54 AM	EST
40187	6		Same Day		40187	11/6/2022 11:57:42 AM	11/6/2022 1:51:20 PM	11/6/2022 2:31:06 PM	EST
48202	10		Same Day		48202	10/7/2022 3:08:40 PM	10/7/2022 3:32:33 PM	10/7/2022 4:25:42 PM	EST
48202	10		Same Day		48202	11/17/2022 11:54:03 AM	11/17/2022 12:32:19 PM	11/17/2022 1:19:42 PM	EST
48202	10		Same Day		48202	11/28/2022 12:09:34 PM	11/28/2022 12:13:53 PM	11/28/2022 12:28:05 PM	EST
48202	10		Same Day		48202	12/26/2022 4:33:06 AM	12/26/2022 11:28:20 AM	12/26/2022 11:37:04 AM	EST
48336	4		Same Day		48336	12/23/2022 12:14:36 AM	12/23/2022 9:27:04 AM	12/23/2022 10:31:46 AM	EST
48009	1		Same Day		48009	10/19/2022 5:37:56 AM	10/19/2022 9:09:34 AM	10/19/2022 9:21:49 AM	EST
48335	8		Same Day		48335	12/15/2022 1:18:43 PM	12/15/2022 2:46:20 PM	12/15/2022 3:38:23 PM	EST
48150	4		Same Day		48150	11/11/2022 11:03:12 AM	11/11/2022 2:38:12 PM	11/11/2022 3:12:40 PM	EST
48334	5		90 Minute		48334	11/4/2022 8:03:33 AM	11/4/2022 9:27:57 AM	11/4/2022 9:56:28 AM	EST
48154	4		Same Day		48154	10/10/2022 12:41:14 PM	10/10/2022 2:11:52 PM	10/10/2022 2:32:06 PM	EST
48154	4		Same Day		48154	10/24/2022 5:36:55 AM			EST
48154	4		Same Day		48154	11/6/2022 4:34:04 AM	11/6/2022 11:00:41 AM	11/6/2022 11:22:19 AM	EST
48154	4		Same Day		48154	11/27/2022 4:31:49 AM	11/27/2022 3:25:43 PM	11/27/2022 3:56:02 PM	EST
48154	4		Same Day		48154	12/8/2022 4:32:38 AM	12/12/2022 4:32:12 PM		EST
48393	3		Same Day		48393	10/7/2022 11:56:45 AM			EST
48393	3		Same Day		48393	10/7/2022 12:15:26 PM	10/7/2022 2:33:17 PM	10/7/2022 4:35:40 PM	EST
48393	3		Same Day		48393	10/17/2022 3:34:28 PM	10/18/2022 8:46:44 AM	10/18/2022 10:01:14 AM	EST
48393	3		Same Day		48393	11/8/2022 3:13:28 PM	11/9/2022 1:01:58 PM	11/9/2022 2:53:03 PM	EST

What is it?

- Selecting the Table Analysis view at the bottom of the page will allow all details to be displayed for all orders in the filtered range.
- Select the Order ID # to display the Delivery Detail page of the individual order.
- By filtering the page by specific criteria, it is easier to find specific orders for more investigation as needed. For example, finding a specific order that was delivered on a specific date, from a specific store at a specific mileage range is easier done through this page.
- The table can be downloaded for further analysis or to place in customized spreadsheets and reports.

Additional filters include:

- **Order ID** – filter by a specific Order ID.
- **Status** – filter by Status of Order. For example, orders that were Assigned, Cancelled, Delivered, In Draft, Driver Assigned and/or Picked Up.
- **Show Deleted** – filter by showing orders that were deleted.