

# Change or Skip Stop

## Driver Mobile App

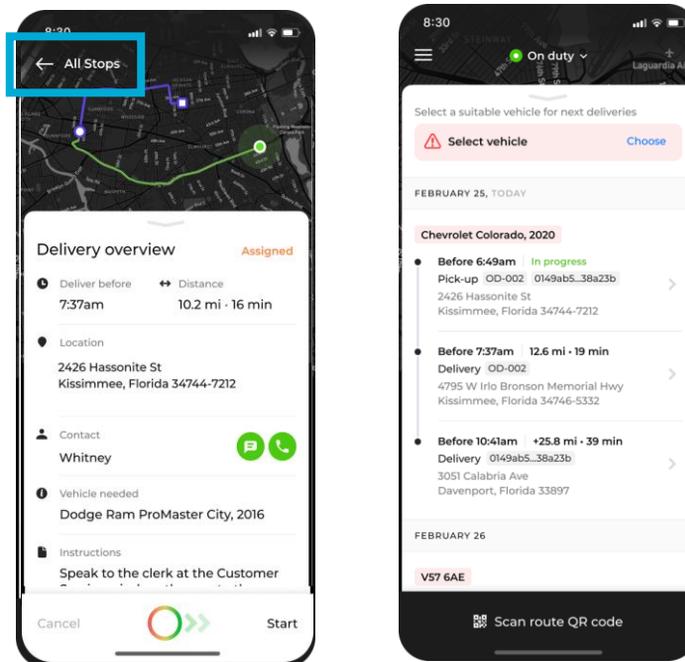


### PURPOSE:

When a route is loaded into the driver app, the deliveries are in order of stops. As the driver advances and completes the delivery, the driver app automatically goes to the next one.

If the driver wants to go out of order or skip a delivery in the mobile app to come back to it, they must back out and select the new delivery stop.

### CHANGING OR SKIPPING STOPS



From in the delivery stop on the Driver Mobile App,

1. Select the back arrow in the top left of the screen.
2. Select the delivery stop desired from the All Stops screen.

At delivery stop completion, the driver mobile app will continue to the next stop on the original list. For example, if the first stop is skipped and the driver begins at the second stop, at the second stop's completion, the driver mobile app will continue to the next stop on the list, stop #3.

To complete the skipped stop(s), select the back button in the top left of the screen until the delivery All Stops list screen. Choose the skipped delivery stop and Start.